International Students
Info Pack
2020/2021
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Campus presentation

The emlyon business school Ecully campus is located in a residential suburb about 35 minutes from the Lyon city center. Set in six hectares of woodland, it offers a combination of high-quality educational facilities and creative infrastructures.

Campus virtual tour

You can enjoy a virtual tour of our Ecully campus by visiting our website: https://www.em-lyon.com/en/Campus/France/Lyon-Ecully

Campus services

- Creativity & Learning Hub
  Located in Building C, the Learning Hub has a variety of spaces according to your needs: silent rooms that provide a quiet place to work, brain bubbles for collaborative work, a gaming room to relax and have fun work sessions, a hub café. The Learning Hub is also your virtual library, with access to many online resources.

- Maker’s Lab
  Located in Building C, the Maker’s Lab is a place to learn, test, and manipulate new technologies. You will practice agile learning and searching for the right information in the shared multitude.

- Cafeteria
  Located in Building A, the cafeteria provides breakfast and a variety of hot foods, sandwiches, and salads for your meals.

- Car and bicycle rental with ADA
  You can rent a car or an electric bicycle with ADA service at emlyon business school (a fee is charged for this service).

- “La Conciergerie” concierge service
  Located in Building B, it offers a variety of services.

- Gymnasium
  Located in Building D, the gym allows you to practice a variety of sports. You can follow sports classes, in addition to accessing sporting equipment. You will need your emlyon business school student card to access the gym.
Campus access

From Lyon-Saint-Exupéry Airport by tramway and bus to Lyon Part-Dieu train station

- Take the Bus 47 station “Aéroport St Exupéry – gare routière” direction “Meyzieu Z.I.” and stop at station “Meyzieu Z.I.”
- Then take the Tramway T3 from “Meyzieu Z.I.” direction “Gare Part-Dieu Vilette” and stop at station “Gare Part-Dieu Vilette”

The whole trip takes about 1 hour and costs a TCL bus ticket (around 1.90€). You can buy bus tickets via ticket machines (there are more than 440 machines in Lyon) by credit card or cash (more info here: https://www.tcl.fr/en/points-of-sales)

- Or you can take the Rhône express shuttle tramway to the “Lyon Part-Dieu” train station. The trip is about 30 minutes and costs between 13.60€ and 16.30€.

From Lyon Part-Dieu station to emlyon business school Ecully campus by subway and bus

- Take Subway line B towards “Oullins” and stop at the “Saxe-Gambetta” station
- Change to Subway line D towards “Gare de Vaise” and stop either at:
  - “Gorge de Loup” station and then take Bus 3 towards “Dardilly Le Jubin.” Stop at “Ecully Grandes Ecoles” or “Poncet Crases” station.
  - “Gare de Vaise” station and then take Bus 4 towards “Campus Lyon Ouest.” Stop at “Ecully Grandes Ecoles” or “Poncet Crases” station.

First step: the visa

If you need a visa

- Please check if you are concerned by the pre-consular “Études en France” procedure: https://pastel.diplomatie.gouv.fr/etudesenfrance/dyn/public/autentification/login.html?coDeLangue=EN.

This procedure is mandatory for following countries and regions: Algeria, Argentina, Benin, Brazil, Burkina Faso, Cameroon, Chad, Chile, China, Colombia, Comoros, Congo, Côte d’Ivoire, Egypt, Gabon, Guinea, Haiti, India, Indonesia, Iran, Japan, Kuwait, Lebanon, Madagascar, Mali, Mauritania, Mauritius, Mexico, Morocco, Nigeria, Peru, Russia, Senegal, Singapore, South Korea, Syria, Taiwan, Togo, Tunisia, Turkey, United States, Vietnam.

If you must go through the “Études en France” procedure

- Please note that going through the “Études en France” platform is only for the pre-consular visa procedure. The admission process to emlyon business school is done separately.

You will have to create your account on the “Études en France” platform and chose the option “I am accepted.” You will need to provide your passport and your admission letter from emlyon business school.

Once you have validated the pre-consular procedure through “Études en France,” you can then apply for your visa.

Visa application process

- For the majority of the emlyon business school’s programs, you will need to apply for a long stay study visa (more than 90 days).

This process differs depending on your country of application. You can check here to see how you will have to apply: https://france-visas.gouv.fr/en_US/web/france-visas/country-choice?caller=depotVisas.

Please note that you need to start the process at least 3 months before your estimated arrival date in France.

Immigration

Pre-Departure Checklist

- Passport (or ID cards for EU citizens) and a scanned copy for safe-keeping
- An original birth certificate (in the original language). This document is very important for administrative procedures in France. French administrative bodies prefer to see the original and make a copy themselves. As always, keep a scanned copy! You will have to translate your birth certificate in France by a sworn translator: https://www.courdecassation.fr/IMG/pdf/201709_liste_experts_pa_lyon.pdf (for Lyon)
- European health insurance card (for EU only) valid for at least the full academic year (September 1st to August 31st).
- Extra passport photos: taken under the same regulations as for the European passport
- Important medical record, especially vaccination records
- Contact details from home in case of an emergency.
- Some cash for your arrival, since your credit card might not work in France. Please be careful and do not carry large amounts of cash.
- A plug adaptor if necessary. In France we use E type plugs with a 230V tension a 50Hz frequency.

If you need a visa

- First, please check if you are concerned by a visa: https://france-visas.gouv.fr/en_US/web/france-visas/ajee- besoin-d-un-visa.

If you have any issue with this procedure, we can help you with a step by step tutorial!

Once you arrive in France, the OFII procedure

This does not concern nationals from the European Union, the EEE or Switzerland, since you do not need a visa.

If you have a D-type Long stay Visa CESEDA R311-3-6 that needs to be validated by the OFII, log into the website https://administration-etrangers-en-france.interieur.gouv.fr/ particuliers/7/ and follow the instructions. The validation of your visa is mandatory and must be done within the first 3 months after your arrival in France.

If you have any issue with this procedure, we can help you with a step by step tutorial!
Living in Lyon

According to Only Lyon website, Lyon is the first city in France for culture (outside of Paris) and is the first French city preferred by executives. Lyon has a rich cultural offering (museums, festivals, theaters, monuments, and parks), and it is renowned for its gastronomy mostly thanks to Paul Bocuse. According to a recent APEC Study, Lyon offers an ideal quality of life.

Located in the south-east of France, Lyon is the capital of the Auvergne-Rhône-Alpes region. It is located two hours from Paris by high speed train (TGV) and just an hour from the Mediterranean coast or major alpine ski resorts.

Living costs

Average monthly budget for a single student: € 1000

This includes:

- Rent: €500
- Food: €300
- Books, photocopies: €40
- Miscellaneous (insurances, council tax, clothing…): €100
- Mobile Phone: plans starting at €2 (depending on the provider)
- Entertainment: €100

These costs are current estimates, and can be subject to variability.

Housing

Your contact at emlyon business school for questions related to housing: internationaloffice@em-lyon.com

It is not easy to find accommodation, especially in large French cities, so make sure to start your search as soon as possible.

Tips to find student housing

- Don’t wait until you are in France to start looking for housing
- Submit your application before you leave, whether it is for a room in a CROUS residence, in a student residence or in a private residence.
- Don’t hesitate to send in several requests for student housing to increase your chances of finding an accommodation quickly.

How to find a guarantor

When you rent an apartment in France, a guarantor is almost always required, since they guarantee to pay your rent if you are unable to do so. Your guarantor must be French or located in France. If you do not have a French guarantor, here are some of the other options:

- Garantme: This service can help international students who often cannot meet the owner’s criteria concerning rent guarantees. Fee-based service. https://garantme.fr/fr/
- SmartGarant: Founded by two former emlyon business school students, they also offer a service of rent guarantee for students who have difficulties dealing with owners’ criteria. Fee-based service.
- Boost your housing file with them, reassure your future owner, increase your chances of getting housing, get your free certificate in less than 24H and get your rents covered for the duration of the lease!
- Benefit from a special discount by using the promo code: backtoschool https://www.smart-garant.com/
- Visale: This rent guarantee service is offered by the state and based on specific criteria (a valid visa or residence permit for example). Here is a tutorial. https://www.visale.fr/

Different types of housing

- CROUS residences:
  The CROUS is a government service that provides food, housing, and subsidies for students in France. There are a number of CROUS student residences available, although French students are generally given priority. You can search the ‘accommodation’ and ‘international’ sections of your CROUS site to learn about the conditions and eligibility.

  To get a room in a CROUS residence, you must prepare an ‘international lodging’ (LEI) application and submit it between January 15th and May 31st before the start of the academic year. There is one CROUS per educational region and each has its own way of doing things and its own website.

  For Lyon & Saint-Etienne: https://www.crous-lyon.fr/international/etudier-en-france/demander-un-logement/
- Student housing in a private residence:
  Many private student residences are open to foreign students. Rent is often higher than in CROUS university residences.
  
  Our partners:
  - Studioapart Network requires your emlyon business school email address to log in to the housing platform, or your personal email address with the activation code HOUSINGEMLYON. Students without a French guarantor can use the Studioapart guarantor services (for an additional fee). [More information](https://emlyon-studioapart.com/)
  - Housing Anywhere is an international housing platform that you can use to find housing anywhere in the world. Contact [vip@housinganywhere.com](mailto:vip@housinganywhere.com) for more information. [More information](https://housinganywhere.com/)
  - Adèle is a student residence network. The platform is free of charge with no obligations. [More information](https://www.adele.org/)
  
  For Ecullly only – the non-partner Cardinal Campus residences the Gallion and the Drakkar are a five minute walk away from campus. To rent rooms, please contact: [lyneecully@cardinalcampus.fr](mailto:lyneecully@cardinalcampus.fr) (04.72.59.96.60) or [vy.kasperek@cardinalcampus.fr](mailto:vy.kasperek@cardinalcampus.fr) (04.78.54.55.68).

- Other useful websites to find shared accommodation (non emlyon business school partners):
  - [https://www.sappartager.com/](https://www.sappartager.com/)
  - [https://www.lafertdedeclocos.fr/](https://www.lafertdedeclocos.fr/)
  - [https://echoformas.com/](https://echoformas.com/)

- Student housing with private owners:
  You can also choose to rent your own room or flat from an individual or a real estate agency. You can search for individual or shared accommodation, called “colocation” in French. Sharing housing can be very effective to reduce the cost of rent.
  
  Our partners:
  - Studioapart Network requires your emlyon business school email address to log in to the housing platform, or your personal email address with the activation code HOUSINGEMLYON. Students without a French guarantor can use the Studioapart guarantor services (for an additional fee).
  - Housing Anywhere is an international housing platform that you can use to find housing anywhere in the world. Contact [vip@housinganywhere.com](mailto:vip@housinganywhere.com) for more information.

- Student housing with a host family:
  Staying in a homestay with a host family is a great way to practice your French, discover the local culture, and reduce your housing costs. In most cases, this would be a private room in a house or flat.
  
  Our partner:
  - Nativing [http://www.nativing.com/](http://www.nativing.com/) is a service dedicated to international students, providing a French native speaker as your “language coach” during your temporary housing period. Fee based service.

- Other useful websites to find private accommodation (non emlyon business school partners):
  - [https://www.gaseloger.com/](https://www.gaseloger.com/)
  - [https://www.locaviz.fr/](https://www.locaviz.fr/)
  - [https://www.locservice.fr/](https://www.locservice.fr/)
  - [https://www.location-etrantudiant.fr/](https://www.location-etrantudiant.fr/)
  - [https://www.studylease.com/](https://www.studylease.com/)
  - [https://www.estudines.com/](https://www.estudines.com/)
  - [https://www.mmonjeune.com/](https://www.mmonjeune.com/)

- Other useful websites to find shared accommodation (non emlyon business school partners):
  - [https://www.sappartager.com/](https://www.sappartager.com/)
  - [https://www.lafertdedeclocos.fr/](https://www.lafertdedeclocos.fr/)
  - [https://echoformas.com/](https://echoformas.com/)

- **Signing the lease**
  - **What is a “bail”?**
    - A “bail” or “contrat de location” is a lease or rental agreement, which sets the conditions under which you have the right to occupy the unit.
  
  The following are among the provisions in the rental agreement:
  - The monthly rent amount and fees
  - The amount of the security deposit (see below)
  - The length of the notice period before leaving
  
  You should be prepared to pay the first month’s rent and security deposit upon signing the rental agreement.

- **Security Deposit**
  The security deposit is a sum that your landlord usually requires from you to cover any damage that may occur to the property during your stay. This amount is generally equal to a month’s rent (by law, it cannot be higher). The security deposit will be returned to you if you leave the unit in the same condition in which you found it when you moved in.

  If you do not pay your rent, make major damages to your accommodation, or if you leave without any notice, the landlord has the right not to return your deposit.

- **Check-in Inventory**
  Inventory reports are some of the most important documents related to your rented property. When you move out, any damage not listed in the inventory report will be attributed to you, and you will lose your deposit. Make sure to fill this report out thoroughly in order to increase your odds of receiving your security deposit.

  This is not an exhaustive list, but rather a general guide for what to look for when you first arrive:
  - Integrity of the walls, ceiling and floors
  - Surface damage – stains, scuff marks, dings, dents, nail holes, mould and mildew
  - Condition of windows and frames – worn out sealant, chipped paint, cracks in the glass, rot on the frame, mould in and around
  - Condition of the furniture – rips and tears on the upholstery, visible impacts on the wooden surfaces, broken legs and other missing features, fire safety requirements
  - Cabins and wardrobes – deformation, hanging doors, squeaky hinges
  - Condition of the carpets and curtains – stains, cigarette burns, tears and rips, fiber deterioration, discoloration
  - Condition of the electrical appliances, power grid, sockets, fuses and light switches
  - Condition of the gas appliances and gas supply
  - Water flow through all taps and outlets, colour and quality of the water, slow or blocked drains, poor sanitation facilities, limescale and rust
  - Heating and hot water working properly
  - Cracked sinks, baths, tiles
  - Mouldy or crumbling grout or sealants
  - Door and window locks – squeaky hinges, hanging doors or not closing properly
  - External walls – cracks, missing render or insulation
  - Roof – missing roof tiles, deformation, rotten supports and joists
  - Gutters – blockage, rust, holes or other damage
  
  In most cases, it is not possible to take a picture of everything that is missing, damaged, or incorrectly described in the inventory. Note that if you and your landlord go into a dispute over damages, hygiene or other matters, the inventory will be the most significant piece of evidence. The adjudicator that will review your dispute will exclusively use the inventory to form their judgement.

- **Housing Insurance**
  A housing insurance « Assurance Habitation » is an insurance policy that combines various personal insurance protections, which can include losses occurring to one’s home, its contents, loss of other personal possessions of the homeowner, as well as liability insurance for accidents that may happen at the home or at the hands of the homeowner within the policy territory.

  It is mandatory to have housing insurance in France. You will have to subscribe to one before signing the lease and must present a certificate of a valid housing insurance for your future accommodation to the landlord when signing the lease.

  You are free to choose the insurance company for this policy.

- **Leasing my accommodation**

  - **Notification of departure to the landlord or agency**
    You may leave at any time your accommodation before the end of your contract, by giving a one month notice letter. Notify your departure by registered mail with confirmation of receipt at least one month before the effective date. For example, if you plan to leave on July 1st, you must give notice no later than June 1st (see sample letter below).

  - Do a simulation online to see if you are eligible: [http://www.caf.fr/allocataires/mes-services-en-ligne/](http://www.caf.fr/allocataires/mes-services-en-ligne/)

  - **How to find housing for international students**
    - [https://www.adele.org/](https://www.adele.org/)
    - [https://www.lacartedescolocs.fr/](https://www.lacartedescolocs.fr/)
    - [https://www.f@gutti.org](https://www.f@gutti.org)

  - A step by step tutorial is available at the International student office.

- **Housing Benefits**

  Once you have found housing, you may be eligible to housing subsidies through the CAP. The CAP is a French agency that provides subsidies to low-income individuals and families. You can access CAP subsidies even as an international student.

  Do a simulation online to see if you are eligible: [http://www.caf.fr/allocataires/mes-services-en-ligne/](http://www.caf.fr/allocataires/mes-services-en-ligne/)

  This simulator allows you to:
  - Calculate the financial aid for your student housing
  - Determine your budget
  - Choose your accommodation

  Before you start your application, please prepare:
  - A valid email address
  - Your rental contract
  - The amount of your income for the last 2 years
  - An IBAN (French account)
  - The CAF “allocataire” number of your parents if necessary
  - The contact details of the renter (owner, agency...), the amount of the rent, the “siret” number of the renter if it is a company


  **Nom du locataire**

  **Adresse**

  **Nom du propriétaire**

  **Adresse**

  **Lieu, Date**

  **Recommandée avec accusé réception**

  **Objet : Résiliation de bail**

  Madame, Monsieur,

  Locataire du logement situé au (adresse du logement) depuis le (date de la signature du bail), je vous fais part de mon intention de résilier le contrat de location qui nous lie conformément aux dispositions des articles 12 et 15 de la loi n° 89-462 du 6 juillet 1989.

  Je vous donne donc congé, lequel prendra effet, eu égard du délai de préavis de 1 mois prévu par la loi, le (date du départ délai de préavis compris).

  Je me tiens à votre disposition pour convenir d’un rendez-vous afin d’établir l’état des lieux de sortie.

  Veuillez agréer, Madame, Monsieur, l’expression de mes sentiments distingués.

  Signature
**Notification of departure to the CAF**
- Notify the CAF (Caisse d’allocations familiales) by registered letter of the day of your departure in order to stop payments of housing benefit. You can also do it directly through your online personal CAF account.

**Check-out inventory**
- Move out inventory or check-out inventory or final inspection is easier than the check-in inventory – you simply need to re-do it and note any changes in the condition.

Please note that if any damage is missed on the check-in report, you might find yourself in the frustrating situation of paying for damage that you did not cause.

Indeed, landlords would benefit from hiding problems during the move-in report, so they become the tenants’ responsibility and thus discounted from their deposit. On the other hand, on the move-out report, tenants would benefit from hiding as many problems as they can, so they can claim their deposit in full.

Also, ask for a departure confirmation from your landlord to cancel your housing insurance.

**Get back the security deposit**
- As a reminder, the security deposit is a sum that your landlord may require you to advance to cover any damage to the property that may occur during your tenancy. The amount is generally equal to a month’s rent (by law, it cannot be higher).

The security deposit will be refunded to you if you leave the unit in the same condition in which you found it when you moved in. When you leave your accommodation without any problems, the landlord is legally obliged to return your deposit in a delay of one month after the date you vacate.

**Payment of the housing tax**
- The housing tax applies for private accommodation only.

Check with your private landlord if you need to pay the housing tax. He will tell you if this tax is included in your rent, or if you need to pay it separately.

NB: You do not pay housing tax if:
- You live in a university residence managed by the CROUS (France’s regional centers for student services)
- You live in a residence allocated for student accommodation, which is managed by an organization under financial and occupancy conditions similar to those of the CROUS
- You are living in a furnished room in the property of a person who is letting or sub-letting part of their residence.

**How about students living in a shared apartment?**

In a shared apartment, one housing tax is levied, usually in the name of one of the occupants. (Two students maximum can be jointly liable for paying the tax in this case).

Technically, this means that the other tenants do not have to pay the tax. Of course, you can arrange between yourselves to share payment of the housing tax, but this is a private arrangement. The tax authorities require one payment from one person.

**Transportation**

**Metro-Bus-Train**
- Lyon’s public transport (bus, tramway, subway) is operated by TCL. Check their website: https://www.tcl.fr/en

**Train**
- The national train network is operated by SNCF. Here is their website: https://www.sncf.com/en

**Bicycle & electric scooter**
- VELOV: you will see a lot velo’v bicycle in Lyon. Take a bike at a station and drop it in another station! Subscriptions are available. https://velovgrandlyon.com/home
- INDIGOHEWEL (bicycle and motorbike)
- LIME, TIER and lot of other companies for electric scooter:
  - https://www.lime.me/fr/page-discueil
  - https://www.tier.app/fr/

**Car rental**
- There are car rental website/applications:
  - BLUELY
    - https://www.bluely.eu/
  - ADA
    - https://www.ada.fr/

**Mobile phone & Internet providers**

**ORANGE**
- This is one of the first provider in France with a very good network. They offer internet and mobile phone subscriptions.
  - https://boutique.orange.fr/

**SOSH**
- This is the low-cost version of the telephone company “Orange”. They use Orange’s network, so it has a very good network. They also offer internet and mobile phone subscriptions.
  - https://shop.sosh.fr/

**BOUYGUES TELECOM**
- This is one of the first provider in France with a very good network. They offer internet and mobile phone subscriptions.
  - https://www.bouygues telecom.fr/

**B&YOU:**
- This is the low-cost version of the telephone company “Bouygues Telecom” and uses its network. It has often the first place when it comes to 4G network. They also offer internet and mobile phone subscriptions. https://www.bouygues telecom.fr/offerts-mobiles/sans-engagement

**SFR**
- It is also a renowned network. They offer internet and mobile phone subscriptions.
  - https://www.sfr.fr/

**RED by SFR**
- This is the low-cost version of the telephone company “SFR” and uses its network.
  - https://www.red-by-sfr.fr/

**FREE**
- It is the newest telephone and Internet company in France. The network is still young but improving.
  - http://mobile.free.fr/

**Banks and loans**
- There are several banks in France. You can choose one with an agency or an all-online one. However, please note that not every bank accepts clients who stay less than a year.

To create an account in a French bank, you must usually provide:
- Proof of identity: your passport or ID card for Europeans
- An enrolment certificate
- A proof of address

emlyon business school has several bank partners. They can be subject to change so you must always check the bank partners’ contacts during your administrative registration on the IASE platform.

For 2020/2021:

**Prodigy Finance**

Prodigy Finance is an innovative platform that offers loans at preferential rates to international postgraduate students attending top universities. All MSc students at emlyon business school are eligible. Through their community platform, alumni, impact investors, and other private qualified entities invest in tomorrow’s leaders whilst earning a financial and social return.

Find out more at https://prodigyfinance.com/get-a-loan/emlyon-business-school/loan

**Bank loans**

You may obtain a bank loan through emlyon business school financial partners only if you have a French fiscal resident warrantor for your loan. If not, we advise you to obtain a loan in your country of origin before your arrival or via Prodigy Finance if your program is eligible.

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Find out more at https://prodigyfinance.com/get-a-loan/emlyon-business-school/loan

**LE CREDIT LYONNAIS**

CIC
- Ecully Office
  - 8 place Charles de Gaulle
  - 69130 Ecully
  - www.cic.fr

Contact:
- Sophie FRECON
  - contact-cic-emlyon@cic.fr
  - Phone: 06 26 17 58 16

You will be able to create an account with the bank partner of our student association for international students (BDI) which is BNP Paribas.

You can also check other all online banks such as Monabanq, n26, Revolut, Orangebank and so on.

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Find out more at https://prodigyfinance.com/get-a-loan/emlyon-business-school/loan
Your main contacts

Office for International Relations

Mobility Grants
- Mireille MAILLET and Jessica DONATI
  - Erasmus +
  - Bourse de la Région Auvergne Rhône Alpes
  - EIFFEL
  - OFAJ
  canbelecully@em-lyon.com

International Student Office
- Immigration (Visa, OFII, residence permits), housing (housing partners, CAF), French administrative procedures (social security)
  Abigel SOOS & Zouïka HADJAJE
  internationaloffice@em-lyon.com

Mobility
- Sara KITEBER
  Incoming exchange students’ coordinator
  Course enrolment, signature of documents (learning agreement, arrival certificates), transcripts
  incoming.mscprogramme@em-lyon.com

Céline DARMAILACQ
Outgoing academic exchanges
internationalmobility@em-lyon.com

Rona GUO
Shanghai Mobility
guo@em-lyon.com

Other administrative services

The IAEL team
- Administrative registration
  https://iae/2020/em-lyon.com/IAEL/

The IT Helpdesk
- For IT issues
  https://mysupport.em-lyon.com/

Wellness center
- Nurse:
  infirmerie@em-lyon.com
- Psychologist:
  psychologue@em-lyon.com

Health

The Health Insurance System
- Social security
  Requests for social security coverage must be submitted to the CPAM (Caisse Primaire d’Assurance Maladie) which partially covers your healthcare expenses. All students are entitled to such health benefits provided they sign in.
  IT IS COMPLETELY FREE

  For a stay of more than 90 days on the French territory it is mandatory to register to the CPAM through a dedicated website: https://etudiant-étranger.ameli.fr/
  You are not concerned if you are from the European Union, the EEE or Switzerland and have a European Health Insurance Card (EHIC).

  If your stay is less than 90 days, then you must have an international insurance covering you in France. Even if you have to register to the French social security plan, we strongly recommend you to have an international insurance.

Complementary insurance
- Complementary insurance plan called “mutuelle” is an additional health insurance that you can subscribe to in order to receive a better reimbursement of your medical expenses. There are several “mutuelle” companies in France, so we recommend you to compare prices before guarantees before choosing one.

Understanding health expenses
- In France, health costs are divided in three parts:

Declaring a treating physician
- The treating physician is the doctor that you choose freely for yourself and report to the CPAM, with his agreement. Having a treating physician allows you to have a better reimbursement. He is the physician who will know the patient’s medical history and manage medical records.

You will have to declare one on your ameli account (social security account).

Example of the reimbursement with a general practitioner:

The “Carte Vitale”
- Once your registration to the CPAM is done, you will be attributed a unique, 13-digit identifier, and then you will be able to order your “Carte Vitale”.

  This free card includes your health insurance number and provide access to health care and direct reimbursement.

Emergency numbers
- Fire fighters: 18
- Police: 17
- SAMU ambulance & emergency services: 15 or 112 from a mobile phone

Out-of-hours-medical centers:
- Lyon SOS doctors:
  +33 (0)4 72 33 03 33
  (Monday-Friday 8am to midnight, Saturday 12am to midnight, Sunday and bank holidays 8am from midnight)

Poison control center:
+33 (0)4 72 11 69 11

Family planning service:
+33 (0)810 810 714
**Health information hotlines**

- **Young people’s health line:** +33 (0)800 235 236 or +33 (0)1 44 93 30 74
  - Help line: +33 (0)4 78 37 52 13
- **Mental & social health – young adult’s center:** +33 (0)4 72 65 75 00
  - Help line: +33 (0)4 72 65 75 00
- **Suicide hotline:** +33 (0)1 45 39 40 00

**Doctolib**

Doctolib is an online platform, but also a mobile app, which allows you to book an appointment with a doctor online directly. [https://www.doctolib.fr/](https://www.doctolib.fr/)

You can find general practitioner but also specialists.

You can also find English speaking doctors.

First of all, you have to write (in French) at least the city where you want to find a doctor.

Then, you will have to filter your research and click on “langues parlées” (=spoken language):

It is best to type the specialist you are searching for. As default, it will set up to general practitioner if you leave it blank.

In the drop-down menu, depending on your filters!

**International Insurance**

GROUPAMA is our partner concerning International Insurance. It works worldwide except in your country of origin. Also please notice that the contract does not apply to countries in state of foreign/civil war or registered in the list of countries in which the Ministry of Foreign Affairs recommends not to go.

If you are a non-French student with a residence outside of France, be informed that GROUPAMA applies for you in France. GROUPAMA provides emlyon business school students with simplified administrative formalities each time they go abroad.

Guarantees listed below:

- Hospitalization,
- Medical expenses (medical examination, medicine...)
- Repatriation,
- Third Party Liability Abroad,
- Legal Aid,
- Loss of luggage etc.

All these guarantees are mentioned in the Policy cover for the medical file and the administrative formalities.

In case of any health problem:

- Follow the instructions provided in the letter of assistance available on the IAEL registration platform and on the makersboard “my health” section.
- Keep your detachable card with you whenever you go out of France, it gives you important contact details and information (e-mail, phone number, reimbursement forms), that would be useful in case of any problem occurring during your stay abroad.
- You are covered as soon as your registration is validated.

**IAEL**

- Through the platform → [https://iaelem-lyon.com/IAEL/](https://iaelem-lyon.com/IAEL/)
  - Log in with your emlyon business school email address and the password that you will receive
  
  Fill in all the sections and validate each of them until every sections’ button is green
  
  Don’t forget to click on the “validate your file” button, at the bottom right and follow the instructions
  
  Your status will change to “finished” meaning your file is waiting to be treated by the Student Support. Whether it is complete or incomplete, you will receive an email.

**Student Card**

The student card is ordered by the team only once your IAEL file is complete. It will not be distributed to you if your administrative file is incomplete.

The emlyon business school student card is an ISIC card recognized as the only international student card in more than one hundred countries. It is a pass for national and international mobility. This card offers a range of advantages and services.

For further information, have a look at the website: [http://www.isic.fr/](http://www.isic.fr/)

Additionally, the ISIC card enables you:

- to prove your student status everywhere in the world
- to get discounts on a lot of services and products
- to access different services offered by emlyon business school (access emlyon business school library and get a lower VAT rate in your food and drinks at Esprit Café Cafeteria).
- Pay attention! To access the services of a specific campus, the card has to be charged on the campus targeted.
- to eat cheaper at CROUS Restaurants all over France.

**Campus administration**

- **WIFI**
  
  You can benefit from the WIFI at emlyon business school for free. You have to choose the network EMLEDUC and connect with your emlyon business school credentials (that you will receive before your arrival).
  
  Any IT issues? [https://mysupport.em-lyon.com/](https://mysupport.em-lyon.com/)

- **Insurance**
  
  This is a mandatory insurance that covers you in the event of damage or accidents that you may cause to third parties (people or property) in your school/private life. This guaranty can be included in some insurance contracts: House insurance, bank contract, car insurance...
  
  If you do not have such an insurance, covering you in France, note that emlyon business school offers you the possibility to contract one during your IAEL registration with our partner: “La Mutuelle Saint-Christophe”.

- **Third Party Liability**
  
  Apsytude: +33 (0)1 4047 95 95
  
  SOS Depress: +33 (0)1 46 21 46 46
  
  SOS Help (for English speakers living in France): +33 (0)1 46 21 46 46
  
  STOPBLUES: [www.stopblues.fr](http://www.stopblues.fr)
  
  SOS Help (for French): +33 (0)1 46 21 46 46
  
  Apsytude: +33 (0)1 4047 95 95
  
  SOS Help: +33 (0)1 46 21 46 46
  
  STOPBLUES: [www.stopblues.fr](http://www.stopblues.fr)
  
  SOS Help for English speakers living in France: +33 (0)4 72 65 75 00
  
  If you are a non-French student with a residence outside of France, be informed that GROUPAMA applies for you in France.

  GROUPAMA provides emlyon business school students with simplified administrative formalities each time they go abroad.

  Guarantees listed below:

  - Hospitalization,
  - Medical expenses (medical examination, medicine...)
  - Repatriation,
  - Third Party Liability Abroad,
  - Legal Aid,
  - Loss of luggage etc.

  All these guarantees are mentioned in the Policy cover for the medical file and the administrative formalities.

  In case of any health problem:

  - Follow the instructions provided in the letter of assistance available on the IAEL registration platform and on the makersboard “my health” section.
  - Keep your detachable card with you whenever you go out of France, it gives you important contact details and information (e-mail, phone number, reimbursement forms), that would be useful in case of any problem occurring during your stay abroad.
  - You are covered as soon as your registration is validated.

  This card can be charged:

  • For catering:
    - By credit card using the catering machines, physically available on campuses.
    - By cash with the cashier.
  
  • Online through [https://app.foodi.fr/](https://app.foodi.fr/)
  
  • For printing:
    - Eculy: [https://print-ecu.em-lyon.com](https://print-ecu.em-lyon.com)
  
  • For CROUS restaurants:
    - via the website or the app IZLY [http://www.izly.fr](http://www.izly.fr/)

  • For the internet:
    - [https://iaelem-lyon.com/](https://iaelem-lyon.com/)
  
  • For an IT issue:
    - [https://mysupport.em-lyon.com/](https://mysupport.em-lyon.com/)
  
  • For any issue on campus:
    - [https://www.isic.fr/](https://www.isic.fr/)
  
  • For any issue on campus:

  • For any issue on campus:
World culture

Bookstores

In big bookstores such as Decitre, Gibert Joseph, La Fnac and so on, you will always find an English section. Here is a non-exhaustive selection of bookstores:

Librairie Inter Fun
International toys, games and bookshop with some children's English books available
59 rue Vendome - 69 Lyon
https://www.inter-fun.com/

Decitre
Large bookshop with a specialized English department selling educational books and all types of novels
6 place Bellecour - 69002 Lyon
https://www.decitre.fr/

Trollune
Specialized in Science-Fiction, fantasy and other similar universes. You will find a section of books in English. You will also find board games in French and English, as well as figurines and so on.
25 rue Sébastien Gryphe - 69007 Lyon
http://www.trollune.fr/

Museum & Theaters

We have made a non-exhaustive list of the most famous museums & theaters in Lyon:

“Musée des Confluences”

The museum’s architecture is made of glass, concrete and stainless steel and stands erect like a beacon on the headland, at the confluence of the Rhône and Saône rivers. It is one of the latest great contemporary museums. This is an essential step in Lyon’s cultural landscape. It has lots of surprises in store for you and is an opportunity to travel and grow.
86 quai Perrache - 69002 Lyon
https://www.museedesconfluences.fr/

Fine Art Museum “Musée des Beaux-Arts”

In a former 17th-century abbey, the museum boasts one of the largest collections of European works of art (Véronèse, Rubens, Rembrandt, Poussin, Géricault, Delacroix, Gauguin, etc.) dating from ancient Egypt to the present-day.
20 place des Terreaux - 69001 Lyon
https://www.mba-lyon.fr/fr

“La maison de Guignol” Theatre

“Guignol” is a famous puppet in Lyon. It represents the workers in the silk industry of France. The Maison de Guignol is an authentic Lyonnais puppet theatre. Situated in the district of Saint Georges, Guignol and his friends await you at the bottom of the Montée du Gourgullon.
Place de la trinité – 2 montée du Grouguillon 69005 Lyon
https://www.lamaisondeguignol.fr/

Cinema & Miniatures Museum

Two unique collections by the artist Dan Ohlmann: the 120 miniature scenes produced and more than 450 legendary film props give the visitor an insight into the special effects techniques of our leading film studios.
Maison des Avocats - 60 rue Saint-Jean - 69005 Lyon
https://www.museeminiatureetcinema.fr/

“Lugdunum – Musée et Théâtre romains”

The museum and the theater are located on the slopes of Fourvière Hill, on the very site where the Roman city of Lugdunum was founded in 43 B.C.
17 rue Cléberg - 69005 Lyon 5ème
https://lugdunum.grandlyon.com/fr/

“Théâtre des célestins”

The site of the Célestins Theater lived several previous lives before becoming what it is today, which is one of the most beautiful Italian-style theaters in all of Europe and an architectural highlight of Lyon.
4 rue Charles Dullin - 69002 Lyon

Lyon’s Opera House

Between the Rhône and the Saône, at the meeting point of the Terreaux neighbourhood and the bottom of the slopes of the Croix-Rousse, in the heart of Lyon, the Opéra National de Lyon, renovated in 1993 by the architect Jean Nouvel, is an emblematic theatre in contemporary architecture. The Opéra de Lyon is above all an immense cylindrical glass roof, lit up red on evenings when there is a show, lying on the historical facades of a theatre going back to 1831.
1 place de la comédie - 69001 Lyon
https://www.opera-lyon.com/fr

World bars

Good to know: it is forbidden in France to drink alcohol or smoke before the age of 18.

Here is a non-exhaustive list of bars in Lyon.

Irish pubs

James Joyce pub
The James Joyce is a traditional Irish pub. The James Joyce offers the best Guinness in Lyon (according to many) and the largest selection of Irish draft beers imported from small Irish breweries, ranging from 4€ to 7€ a pint. The Devil's Bit will satisfy anyone looking for an authentic Irish apple cider, while the deep selection of whiskey includes all the variations of the popular Jameson.
68 rue St-Jean - 69005 Lyon 5
Kelly's pub
Kelly’s opened in 2009 and is a favorite of the young, working Lyonnais, as well as a lot of international students. With Guinness and Kilkenny on tap, Kelly’s has a decent range of Irish beers and whiskies in stock, but also offers a full menu of taps, burgers, and wraps. There’s always something happening at Kelly’s, with live music twice a week on Thursdays and Fridays, sports games on the television, and pub quiz Monday nights.
12 quai Romain Rolland - 69005 Lyon
https://www.kellyspublyon.com/

Johnny’s Kitchen
Home to the French-Irish Association of Lyon (A.F.I.L) and the Gaelic Football Team, Johnny’s is always full of English speakers from all over the world and all walks of life. The only place in town with jacket potatoes, they offer a full food menu with daily specials, live music, and every sports game you could ask for.
48 rue Saint-Georges - 69005 Lyon
https://www.johnnyskitchen.fr/

The Shamrock
This Irish pub, a pillar of Rue St-Catherine right behind the Place des Terreaux, has a festive atmosphere straight out of the Middle Ages and a cavernous feel to match with one of the highest ceilings you’ll probably ever find in a bar. The Shamrock is renowned for its cheap beer: get a pint for as low as €5 (or even €2.5 for students!) during happy hours. Their “special pints”, beer mixed with liquor, is also a hit for €9, and you can’t get much more Irish than a "Saxe-Gambetta".

2 rue Octavio Mey - 69005 Lyon
http://www.shamrocklyon.com/

Latino bars
Calle latino
Near Perrache, it is an institution. The rumor says that they serve the best mojitos in the city. They also offer affordable taps.
3 cours de Verdun - 69002 Lyon
https://calle-latino.business.site/

Tu Esquina
You’ll find all Spain and Latin America on the corner of the street. They serve wine and beers from Cuba, Colombia, Chili, Spain, Mexico, Peru and Argentina.
5 rue Burdeau - 69001 Lyon
https://www.facebook.com/tuesquina3

World food

Exotic grocery stores
- Exotic grocery stores can help you find some grocery products of your home country. In most supermarkets in France, you have exotic products sections but there are not as well supplied as exotic grocery stores.
- Also in Lyon you can find a lot of exotic grocery stores in the district of Lyon 7ème, more especially at “Guilliotière” and “Saxe-Gambetta”.

You will find below a non-exhaustive list of grocery stores in Lyon and its suburb area:

Leaf Market - mainly Asian food but also some African food.
https://leaf-market.fr/?fbclid=IwAR3zhgaitgmph0bngxkgkexample
68 rue Béchevillat - 69007 Lyon
Tram T1 station « Université »
Tram T1 station « Université »

Also a new address in Vaulx-en-Velin (69120)
254 avenue Franklin Roosevelt - 69120 Vaulx-en-Velin

Madras Bazar - Indian grocery store
https://www.madras-bazar.fr/

Products are directly imported from India, Pakistan, Ceylon, Africa, Mauritius, the island of Réunion, China and England. It sells alimentary and cosmetics products.
5 rue Sébastien Gryphe - 69007 Lyon
Metro B or D station « Saxe-Gambetta »

Aza Exotique - African grocery store
https://www.aza-exotique.fr/
4 rue Louis Dansard - 69007 Lyon
Metro D station « Guilliotière »

SIVA AFRO-INDIAN MARKET - African & Indian grocery store
http://www.sivamarket.fr/boutique/
Also sell african cosmetics
103 avenue Francis de Pressense - 69200 Vénissieux
Tram T4 station « Etats-Unis Viviani »

PARIS STORE - Asian & African grocery store
https://paris-store.com/
Also sell Asian kitchen equipment and Asian decorations
8 boulevard Irène Joliot-Curie - 69200 Vénissieux
Tram T4 station « Etats-Unis Viviani »

RIZE MARKET - Turkish grocery store
It is also a halal butchery
6 adresses:
• 1 route de Genas - 69210 Vaulx-en-Velin
• 26 avenue de Haute Roches - 69310 Pierre-Bénite
• 8 rue de la Rochette - 69990 Saint-Fons
• 13 rue Gambetta - 69200 Vénissieux
• 22 rue Aristide Brand - 69800 Saint-Priest
• Centre commercial Les Célestins - 16 boulevard John Fitzgerald Kennedy - 69600 Oullins

Epicerie Direction Outre-Mer
Grocery store specialized in food products from Guyana, the island of Réunion and Antilles
77 avenue Berthelot - 69007 Lyon
Metro B / Tram 2 station « Jean Macé »

Solidarity grocery store
- Solidarity grocery stores sell products at a minimal cost compared to regular grocery stores or supermarket. However, you need to match certain conditions to be able to have access to these prices.
- Each solidarity grocery store has its own condition of access, so you have to always check them before going to one. Most of the time, the condition of access are based on your financial situation. You can see a social worker who can help you with this and guide you to the right store.

Here is a solidarity store for students in Lyon: AGORÀ

This is the solidarity grocery store opened in the University of Lyon 1
It is opened to all students, a place of share and exchange, a place of cooperation with the GROUS organism, a place of solidarity & health information etc.
You will find prices between 85% & 95% cheaper than in a regular supermarket.
http://gaelis.fr/agorae-
You will need to fill in a file of application to get this service: it is mandatory (you can download it on the website)
AGORÀ- Site de La Doua - Bâtiment Déambulatoire
12-14 rue Raphaël Dubois - 69100 Villeurbanne
Tram 1 station « Université Claude Bernard Lyon 1 »

Exotic restaurants
- You may want to go out and eat some world cuisine. Say no more, we have quite the amount of world cuisine restaurants in Lyon!

You can find a lot of restaurants on these websites:
https://petitpaume.com/ (business school student association Petit Paumé!)
https://www.thefork.com/
Here is a non-exhaustive list:

**Italy**

**MARIA**
3 rue des Pierres Plantées - 69001 Lyon
Metro C station « Croix-Rousse »
€ Pizza : 6,50-12,50 €
https://www.maria.pizza/

**AFRIKA BURGER**
36 cours de Verdun Perrache - 69002 Lyon
Metro A, Tram 1-2, station « Perrache »
€ Menu 9,60-11€
https://www.facebook.com/afrikaburger/

**MESSOB**
85 rue Masséna, 69006
Metro A station « Masséna »
€ approx.15-25€
https://petitpaume.com/etablissement/messob-ethiopie

**LE CONAKRY**
112 grande rue de la Guillotière - 69007 Lyon
Metro B/D station « Saxe-Gambetta »
€ menu 20-25€
https://leconakry.net/

**MAMASAN**
46 rue Ferrandière - 69002 Lyon
Metro A station « Cordeliers »
€ approx. 14-16€
https://www.mamasan.eu/

**RIVIERE KWAÏ**
7 rue Chavanne - 69001 Lyon
Metro A station « Cordeliers »
€ lunch menu 15-18€
http://restothai.com/nos-restaurants/le-riviere-kwai/

**GANG NAM**
6 rue Thomassin - 69002 Lyon
Metro A station « Cordeliers »
€ menu 21-30€, menu for 2 people : 60€
http://www.gang-nam.fr/

**MESSOB**
85 rue Masséna, 69006
Metro A station « Masséna »
€ approx.15-25€
https://petitpaume.com/etablissement/messob-ethiopie

**LE PETIT PERSAN**
8 rue Longue - 69001 Lyon
Metro A station « Cordeliers »
€ lunch menu 18€, dinner menu 23-32€
https://www.lepetitpersan.fr/

**ONCLE DIK**
4 rue Bossuet - 69006 Lyon
Metro A station « Foch »
€ approx. 11-28€
https://www.oncledik.com/

**MON LIBAN**
19 rue Mercière - 69002 Lyon
Metro A station « Cordeliers »
€ lunch menu 19,90€, dinner menu 26-36€
http://lemontliban.fr/

**LA BODEGUITA CUBANA**
44 rue de Cuire - 69004 Lyon
Metro C station « Henon »
€ lunch menu 9-15€, dinner menu 24-27€
https://www.bodeguitacubana.fr/

**Asia**

**SAMBAHIA**
8 rue Viel Renversé - 69005 Lyon
Metro D station « Vieux-Lyon »
€ menu 26-28€
http://sambahia.fr/wordpress/

**GOMEX CANTINA**
16 rue des Capucins - 69001 Lyon
Metro A/C station « Hotel de Ville »
€ 10-20€
https://gomexcantina.fr/fr

**PIQUIN**
16 rue d’Esslin - 69003 Lyon
Bus station « Part-Dieu Renaudel »
€ 10-20€
https://piquin-restaurant.fr/

**LA BODEGUITA CUBANA**
44 rue de Cuire - 69004 Lyon
Metro C station « Henon »
€ lunch menu 9-15€, dinner menu 24-27€
https://www.bodeguitacubana.fr/

**Latin America**

**SAMBAHIA**
8 rue Viel Renversé - 69005 Lyon
Metro D station « Vieux-Lyon »
€ menu 26-28€
http://sambahia.fr/wordpress/

**GOMEX CANTINA**
16 rue des Capucins - 69001 Lyon
Metro A/C station « Hotel de Ville »
€ 10-20€
https://gomexcantina.fr/fr

**PIQUIN**
16 rue d’Esslin - 69003 Lyon
Bus station « Part-Dieu Renaudel »
€ 10-20€
https://piquin-restaurant.fr/

**LA BODEGUITA CUBANA**
44 rue de Cuire - 69004 Lyon
Metro C station « Henon »
€ lunch menu 9-15€, dinner menu 24-27€
https://www.bodeguitacubana.fr/
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Explore our campuses with Google Street View

- 8,600 students
- 110 nationalities
- 1,100 students involved in 52 associations
- 6 campuses: Lyon, Shanghai, Saint-Etienne, Casablanca, Paris, Bhubaneswar
- 32,000 graduates in 130 countries
- 200 ambassadors in France and abroad
- 25 business clubs (luxury goods, China, digital, etc.)
- 161 professors including 48% international
- 1,100 students involved in 52 associations
- 190 academic partners
- +6,000 executives in professional development
- 1,600 partner businesses

2020 Figures

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